# **About TownSq**

<u>TownSq</u> is a website and mobile app that's used by many members of our community to keep in touch with our HOA, community manager (Blue Mountain), and neighbors.

The following information is excerpted from the TownSq FAQs, which can be found at https://www.associaonline.com/my-account/townsq-frequently-asked-questions

#### 1. What is TownSq?

TownSq is an all-in-one mobile app designed to help you connect, collaborate and stay up-to-date with your community – any time on any device. TownSq streamlines operations for board members and simplifies community living for homeowners. With TownSq you can:

- Easily communicate with neighbors, community managers, and board members
- Manage your account and pay online
- Get up-to-date community news and events
- Request and review status of service inquiries
- Participate in community polls
- Reserve common areas and amenities
- And more

### 2. How do I register for TownSq?

Registering for TownSq is fast and easy. Follow the steps below to get started:

- Visit <a href="https://app.townsq.io/associa/signup">https://app.townsq.io/associa/signup</a>
- Enter your Account Number (see #3) and Zip code
- Provide your email address and create a password

## 3. How do I find my account number?

You can find your account number on the top portion of the billing statement or in the upper portion of your coupon book.

### 4. How do I download the TownSq app?

TownSq is available for download on iOS and Android devices. Follow the steps below to download the TownSq app:

- Open the Google Play Store (Android) or the iTunes store (iOS)
- Search or browse for "TownSq"
- Select the TownSq icon
- Tap "Install"
- Follow the onscreen instructions to complete the installation